VOP- Scientific Asst. (Instruments) - GC

1	Total Quality Management emphasizes [A] the responsibility of the Quality Control staff to identify and solve all quality related problems [B] a commitment to quality that goes beyond internal company issues to suppliers and customers [C] a system where strong managers are the only decision makers [D] a process where mostly statisticians get involved						
2	Kaizen is a Japanese term ı	meaning					
	[A] a foolproof mechanism		[B] Ju	st-in-time (JIT)			
	[C] a fishbone diagram		[D] co	intinuous improvement			
3	The philosophy of zero defe	ects is					
	[A] unrealistic		[B] pr	ohibitively costly			
	[C] is idealistic, 1 to 2% def	ects acceptable	[D] cc	ensistent with the commitment to	continuous improvement		
4	Pareto charts are used to	a de marco de como de c					
	[A] identify inspection point	s in a process	[B] ou	ıtline production schedules	. :		
	[C] organize errors, problem	ms or defects	[D] sh	now material flow			
5	A fishbone diagram is also	known as a					
	[A] cause-and-effect diagram		[B] poka-yoke diagram				
	[C] Kaizen diagram		[D] m	ind map			
6	As per the ISO 17025 stand	lard, the managemen	it and te	echnical personnel in a laboratory	shall have the necessary		
	[A] confidence		(B) a	uthority and resources			
	[C] instrumentation			ndependence			
7			- • •				
,	Document control in quality system practice means						
	[A] that documents are made available only to selected personnel						
	[B] methods to reduce the paper use there by protecting the environment[C] that documents are identified, authorized and reviewed						
		=			m maintanana		
		ays made available t	o ali pe	rsonnel involved in quality syste	m maintenance		
В	ISO stands for			(D) International accessing			
	[A] International standards organization			[B] International organization of standards			
	[C] International organization for standardization [D] International standardization organization Quality is the degree to which a set of inherent characteristics fulfil						
9	[A] Needs		naracte	C] Specifications	[D] Purposes	1	
	g Talifornia na manana ana ana ana ana ana ana ana	[B] Requirements		canal company to a control to the second of the control of the con	[D] Fulposes		
10	ISO Standard which is speci [A] 9001		of Clinic	ai Laboratory is [C] 15189	[D] 13485	-	
11	[A] 9001 [B] 17025 [C] 15189 [D] 13485 ISO Standard which is specific to Medical Device Manufacturing is						
11	[A] 9001	(B) 17025	e ivianu	[C] 15189	[D] 13485		
12	In PDCA, A stands for			ioj ioio		:	
12	[A] Act	[B] Audit		[C] Assess	[D] Access		
13	Which of the following is no		85	•	al la company de la company La companya de la co		
13		(B) Preventive acti		[C] Continual improvement	[D] Purchasing		
	[A] Corrective action	[D] Flevellive act	UII	[O] COntainadi improvement	[D] r drondomy		
14	A control chart displays						
	[A] Whether workers are motivated			[B] Top management takes interest in quality			
	[C] Inspectors are doing their job			[D] Process variability			
15	QFD is the way to						
	[A] Fix typing errors	[B] Fix sampling	olans	[C] Conduct quality circle	[D] Develop product specs		
				• • •			

16	Fishbone diagrams are dra		[B] To find the cost of quali	tv		
	[C] To brainstorm causes of		[D] To screen workers' sug	•		
17	Approximate number of error	ors/million as per Six Sigma is	A CALL AND	Teres and the second se		
:	[A] 3.4	[B] 34	[C] 340	[D] 3400		
18	Quality policy statement is	issued under the authority of	••••	•		
	[A] Top management		[B] Authorized Personnel			
	[C] Quality Manager		[D] Any quality conscious p	ersonnel in the organization		
19	-	is not one among the 5Ms of r	*			
	[A] Man	[B] Methods	[C] Machinery	[D] Maintenance		
20	Which one of the quality attributes is not addressed explicitly in ISO 17025?					
	[A] Traceability in measurements		[B] Safety during operations			
_	[C] Auditing of the activities		[D] Equipment management			
21	Internal Audit is a fin	ding mission				
	[A] fact	[B] fault	[C] feature	(D) liability		
22	Audit on extent to which the	documented quality system is	s being practiced is	•		
	[A] compliance audit	[B] adequacy audit	[C] virtual audit	[D] external audit		
23	Accreditation by CQFAC is					
	[A] two	[B] three	[C] four	[D] five		
24	A chemical which crossed the stated expiry date was found in the rack in a laboratory during internal audit. The technical manager of the laboratory instructed the staff to check the expiry date of all chemicals stored in the laboratory and discard those chemicals which are expired. This activity could be classified as a —————————————————————————————————					
	[A] immediate reaction	[B] preventive action	[C] corrective action	· [D] correction		
A chemical which crossed the stated expiry date was found in the rack in a laboratory during internal audit technical manager of the laboratory instructed the staff to discard the chemical which had crossed its expir activity could be classified as a						
	[A] immediate reaction	[B] preventive action	[C] corrective action	[D] correction		
26	During a laboratory meeting, one of the employees suggested that there is a possibility of using chemicals which has crossed its expiry date, as there was no mechanism to routinely check the expiry date of the chemicals. The technical manager instructed a person to document the expiry date of all chemicals in Excel worksheet, monitor and alert the users on a weekly basis. This activity could be classified as a					
	[A] immediate reaction	[B] preventive action	[C] corrective action	[D] correction		
27	Audit carried out by an acci	reditation agency is				
	[A] first party audit	[B] second party audit	[C] third party audit	[D] customer audit		
28	First edition of ISO 17025 v	vas published in the year	en e			
	[A] 1998	[B] 1999	[C] 2000	[D] 2001		
29		ments issued to personnel in the use by the prior to issue.				
	[A] top management	[B] authorizedpersonnel	[C] Quality Manager	[D] any personnel		
30	A clause of ISO 17025 which	h is not being practiced at BM	T Wing	•		
	[A] Complaints	(B) Improvement	[C] Service to Customers	[D] Subcontracting		
31	maintenance and disposal of	nd maintain procedures for of quality and technical records	, collection, indexin	g, access, filing, storage,		
	[A] Naming	[B] Archiving	[C] Editing	[D] Identification		
32	Personnel performing specific tasks shall be qualified on the basis of appropriate education, experience and/or demonstrated skills, as required. [A] Coaching [B] Practice [C] Performance [D] Training					
	[A] Obacining	[B] Practice	[C] Performance	(D) Training		

Year of the latest revision of ISO 9001 [A] 2000 [B] 2005 [C] 2008 [D] 2011 46 Only post required to be defined by ISO 17025 [A] Technical Manager [B] Quality Manager [C] Customer Manager [D] Management Representative 47 Validation normally addresses	33	ISO 9000 seeks standardiz	ation in terms of	·				
Which of the following is true about ISO 14000 certification? [A] it is a prerequisite for ISO 9000 certification [C] it is only sought by companies exporting their goods [D] it deals with environmental management The process of identifying other organizations that are best at some facet of your operations and then modeling your organization after them is known as [A] continuous improvement [C] benchmarking [D] copycatting Among the tools of TQM, the tool ordinarily used to aid in understanding the sequence of events through which a product travels is a [A] Parelo chart [B] Flow chart [C] check sheet [D] Taguchi map The 'father' of statistical quality control is: [A] F. W. Taylor [B] Joseph M. Juran [C] Walter Shewhart [D] Scot Walter The promoter of PDCA cycle is ——— [A] Juran [B] Deming [C] Ishikawa [D] Taguchi Total number of clauses in ISO/IEC 17025 [A] 24 [B] 25 [C] 26 [D] 27 40 Accreditation number given by COFRAC to BMT Wing is [A] 1-1433 [B] 1-11433 [B] 1-11433 [C] Reasonable [B] Rational The apex document in the Institute's quality system is [A] Quality policy [B] Rutility System is [A] Quality policy [B] Quality Manual COFRAC awarded the accreditation to the testing services of the Institute in the year [A] 1999 [B] 2001 [C] 2003 [D] 2005 44 The calibration services of the BMT Wing are accredited for which segments? [A] 1990 [B] 2005 [C] 2008 [D] 2011 45 Year of the latest revision of ISO 9001 [A] 2000 [B] 2005 [C] 2008 [D] Voltanial Selectrical [D] Electrical & Thermal [B] Thermal & Mechanical [B] Quality Manager [C] Customer Manager [D] Management Representative 47 Validation normally addresses [C] delays in supply [D] TQM Uncertainty estimation is associated with [A] statistical process control [B] process perturbation analysis [D] SWOT analysis		[A] products		[B] production procedures				
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[A] Technical Manager [C] Customer Manager [D] Management Representative 47 Validation normally addresses [A] fitness for purpose [B] quality of process [C] delays in supply [D] TQM 48 Uncertainty estimation is associated with [A] statistical process control [B] process perturbation analysis [C] calibration and measurements [D] SWOT analysis 49 Auditors are expected to provide evidence			man al la diagrama de la composição de la c	[C] 2008	[D] 2011			
[C] Customer Manager [D] Management Representative Validation normally addresses	46		ined by ISO 17025					
Validation normally addresses [A] fitness for purpose [B] quality of process [C] delays in supply [D] TQM Uncertainty estimation is associated with [A] statistical process control [B] process perturbation analysis [C] calibration and measurements [D] SWOT analysis 49 Auditors are expected to provide evidence				• • •				
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[C] calibration and measurements [D] SWOT analysis 49 Auditors are expected to provide evidence	40	· .		(D)	.1 . 4.			
49 Auditors are expected to provide evidence		· · ·						
and an arrangement of provider		[C] calibration and measure	ements	[D] SWOT analysis				
	49		ovide evidence					
[A] Realistic [B] Subjective [C] Objective [D] Documentary		[A] Realistic	[B] Subjective	[C] Objective	[D] Documentary			
50 During an internal audit, the following observation was made A test report. TRI XX023 V14 was found to report	50	During an internal audit, the	following observation was ma	ade. A test report TRI XX023 V	'14 was found to ranget the			
residual ethylene oxide concentration as 4.5 µg/ml instead of 4.5 ng/ml. The report was correct in all respects		residual ethylene oxide concentration as 4.5 µg/ml instead of 4.5 ng/ml. The report was correct in all respects except						
this typographic error. The appropriate nonconformity assigned for this finding could be		uns typographic error. The a	shbrobuste noncontormity ass	signed for this finding could be				
[A] Major [B] Minor [C] Observation [D] no findings is repo		(A) Major	[B] Minor	[C] Observation	[D] no findings is reported			

WRITTEN TEST FOR VOP FOR THE POST OF SCIENTIFIC ASST(QMS)

Answer Keys

1	В	26	В
2	D	27	С
3	D	28	В
4	С	29	В
5	Α	30	D
6	В	31	D
7	C	32	D
8	С	33	D
9	В	34	D
10	С	35	С
11	D	36	В
12	Α	37	С
13	С	38	В
14	D	39	В
15	D	40	Α
16	С	41	D
17	Α	42	В
18	Α	43	С
19	D	44	В
20	В	45	С
21	Α	46	В
22	Α	47	Α
23	D	48	С
24	С	49	С
25	D	50	Α